LAKE BRENTON RESIDENTS ASSOCIATION

INFORMATION SHEET

info@lbra.co.za www.lbra.co.za

What is the LBRA?

The Lake Brenton Residents Association (LBRA) is a group of local volunteers who care deeply about one thing: keeping Lake Brenton a safe, happy, and welcoming place to live. Formed in 2021, the LBRA is a non-profit organisation, funded by donations and a small annual membership fee. Every cent goes back into projects that benefit the community – from safety and beautification to initiatives that help improve everyday life in Lake Brenton. Projects are agreed on collectively, and we keep things transparent, with budgets and plans available for residents to view.
We're always open to fresh ideas, constructive conversations, and hands-on involvement from residents who want to make a positive difference.

What we do (and don't do 😄)
To keep things running smoothly, it's also important to mention what the LBRA doesn't handle. We don't get involved in neighbour disputes, offer legal advice, mediate noisy-pet discussions, or contact the municipality on behalf of individual residents. Our focus stays firmly on the bigger picture – projects and initiatives that improve Lake Brenton as a whole.

Our community
Lake Brenton is made up of six wonderful areas:

- Lake Brenton Village
- Brenton Park
- The Woods
- Brentonwood
- Lake Brenton Estate
- Ridgewood

Together, these areas form the community we proudly serve.

This pack has been created to provide community members with guidance on Lake Brenton–related matters, including how to engage with the municipality, key contact information, and ways to get involved in the community.

Knysna By-Laws

We've put together this page to make it easy for the community to access the latest Knysna By-Laws. If you have an issue or concern please take a moment to check the applicable By-Law and follow the official municipal process. We are always happy to guide you, but complaints need to be logged with the municipality through the correct channels.

PROPERTY RATES BY-LAW - 20 JANUARY 2026

CODE FOR ETHICAL LEADERSHIP IN LOCAL GOVERNMENT - 4 NOVEMBER 2025

KEEPING OF DOGS BY-LAW OCTOBER 2025 - 30 OCTOBER 2025

SPECIAL RATING AREAS BY-LAW 3 NOV 2021 - 16 NOVEMBER 2021

REGULATION OF OUTDOOR ADVERTISING BY-LAW 2021 - 27 SEPTEMBER 2021

SPATIAL PLANNING AND LAND USE MANAGEMENT BY-LAW 2021 - 27 SEPTEMBER 2021

REGULATION OF BUILDING AESTHETICS AND HERITAGE BY-LAW 2021 - 27 SEPTEMBER 2021

ROAD & TRAFFIC BY-LAW - 1 SEPTEMBER 2020

COMMUNITY FIRE SAFETY BY-LAW - 19 SEPTEMBER 2019

PUBLIC NUISANCE BY-LAW - 19 SEPTEMBER 2019

PUBLIC AMENITIES BY-LAW - 19 SEPTEMBER 2019

INTERGRATED WASTE MANAGEMENT BY-LAW - 19 SEPTEMBER 2019

EVENTS BY-LAW - 19 SEPTEMBER 2019

CREDIT CONTROL, DEBT COLLECTION AND INDIGENTS SUPPORT BY-LAW - 19 SEPTEMBER 2019

IMPOUNDMENT OF ANIMALS BY-LAW - 19 SEPTEMBER 2019

PROPERTY RATES BY-LAW -29 JULY 2019

TARIFF BY-LAW 2019 - 26 JULY 2019

INFORMAL TRADING BY-LAW - 14 DECEMBER 2017

RULES OF ORDER FOR INTERNAL ARRANGEMENTS BY-LAW JUNE 2017 - 3 JULY 2017

RECREATIONAL USE OF BEACHES BY-LAW - 11 MAY 2017

COMMUNITY FIRE SAFETY BY-LAW - 19 SEPTEMBER 2019

SPORTING FACILITIES BY-LAW - 19 SEPTEMBER 2019

WATER AND SANITATION SERVICES BY-LAW - 19 SEPTEMBER 2019

FUNERAL PARLOURS, CEMETRIES AND CREMATORIA BY-LAW - 19 SEPTEMBER 2019

ZONING SCHEME BY-LAW - 2 JULY 2020

ELECTRICITY BY-LAW - 23 APRIL 2019

CONTROL OF UNDERTAKINGS THAT SELL LIQUOR TO THE PUBLIC BY-LAW 2018 - 29 OCTOBER 2018

All Lake Brenton residents have a responsibility to report their concerns to the Knysna Municipality. Real impact comes from many voices, not just one.



Reporting Issues to Knysna Municipality

If you experience a service issue or by-law concern, please report it directly to the municipality using the official channels below. This ensures your issue is logged correctly and handled by the right department. The LBRA is happy to guide you, but all matters must follow due process.

📞 Municipal Contact Details

Service	Contact Details
Main Switchboard	044 302 6300
Customer Care (Email)	customercare@knysna.gov.za
Municipal Offices	5 Clyde Street, Knysna
Postal Address	PO Box 21, Knysna, 6570

📱 WhatsApp Reporting Numbers

Issue Type	Contact Details
Water Abuse	060 998 7000
Illegal Dumping	060 998 7073
Land Invasion	060 998 7002
Fire Services	060 998 6969

🛠️ How to Report an Issue (Quick Guide)

- Identify the issue – check the relevant bylaw where applicable.
- Contact the municipality using one of the channels above.
- Provide clear details – your name, contact number, address, and a brief description of the issue.
- Ask for a reference number so you can follow up if needed.

👉📞 Still Need Further Assistance?

If you've reported an issue to the municipality and haven't had any success, residents are welcome to contact our ward councillor, Hilton Stroebel, for further assistance. Cell: 060 998 7130.



Heads of Department: Knysna Municipality

If the standard reporting channels have not resolved an issue, residents can reach out to the below Heads of Dept. Theses officials are here to serve the community.

Finance:
cfo@knysna.gov.za

HR/Policy:
directorcorporate@knysna.gov.za

Community Services:
directorcommunity@knysna.gov.za / jdouglas@knysna.gov.za

- Solid Waste
- Parks
- Emergency Services (Law Enforcement - Fire Dep)
- Facilities (Halls/Sportsfields)

Planning & Economic Development:
directorplanning@knysna.gov.za

- Building Applications
- Building Plans
- Zonings etc

Housing:
rmartin@knysna.gov.za

Infrastructure:
rwesso@knysna.gov.za

- Water
- Sewer
- Electricity
- Roads/potholes
- Road markings

Mayor: Thando Matika
tmatika@knysna.gov.za



Important Contact Information

🚓 **Police Station Contact**
- SAPS Knysna Police Station
- 📞 044 302 6609 (also sometimes listed as 044 302 6600/6602)
- 📍 11 Main Road, Knysna Central, Knysna, 6570

🔥 **Knysna Fire Department**
- Fire & Emergency Services: 112 (from any cellphone)
- 📞 044 302 8911

🚑 **Knysna Ambulance Service**
- Ambulance / Medical Emergency (Provincial EMS): 10177
- Emergency (from any cellphone): 112
- 📞 Phone: +27 44 805 5070

🚑 **ER24 Knysna**
- ER24 Emergency Number: 084 124
- For private medical emergencies & ambulance services

🔐 **Security / Armed Response**
- Allsound Security CC – Security, armed response, alarm monitoring & more
- 📞 044 382 5589
- 📍 9 Clyde St, Knysna Central, Knysna, 6571

🏥 **Knysna Provincial Hospital**
- Emergency & General Care: Access via 10177 (Ambulance) or 112 or 📞 044 302 8400

🏥 **Life Knysna Private Hospital**
- 📞 044 302 5600

🚤 **NSRI Knysna**
- Emergency (Sea & Coastal Rescue): 112 (from any cellphone)
- NSRI Emergency Number: 082 990 5956 or 044 384 0211
- For boating, lagoon, river & coastal emergencies

🌳 **Tree Cutting & Environmental Permits**

Permits may be required for cutting, trimming, or removing trees. Residents are encouraged to confirm requirements directly with the Department of Forestry, Fisheries and the Environment (DFFE) before any work is undertaken.

- Local Fishery Compliance Office: 34 Campbell Street, Knysna
- Alternative Office (as listed in records): Main Road, De Building, Floor, Knysna
- National Call Centre: 📞 086 111 2468
- callcentre@dffe.gov.za



Community Project Proposal Form

This form allows residents to propose projects that could benefit our community. All submissions will be reviewed and considered based on feasibility, resources, and community benefit. Please complete and return via email to info@lbra.co.za.

Project Title / Name: _____

Description of the Project:

_____

_____

What problem or need does this project address?

_____

_____

Resources Required (Please list and describe):

_____

_____

_____

How would you like to be involved in this project? (e.g. organising, volunteering, skills, donations):

_____

_____

_____

How will this project benefit the community? (e.g. safety, cleanliness, appearance, social connection, environment):

_____

_____

Additional Comments:

_____

_____

_____



Name: _____ **Address:** _____

Signature: _____ **Date:** _____

Meet the 2026 LBRA Committee

Introducing the team who make up the LBRA committee. Putting faces to names helps keep our community connected, so feel free to say hello when you see us around. 😊



Semi retiree, with an aim to further unite the community and protect our paradise by involving the community.
Deon Joubert - Chairman



Avid fisherman, proud Springbok supporter, and founding member of LBRA. Not afraid to take on a challenge.
Tony Geldenhuys - Vice Chairman



I am Colin. I have been on the committee since inception and I look after the finances.

Colin Burns - Finance



Resident of LB for 2 years and a bit years. You'll find me running around the village. Be sure to stop and say hi, I need the breather :)
Sharon Pyle - Secretary



Not retired — just deeply rooted. Knysna has been my home for 42 years. Passionate about protecting our wildlife and the 400-year-old trees that stand as majestic living monuments.
Picca de Bruin - Wildlife



The T Shirt says it all.
Lawrence *"I fix stuff and know stuff"* Coates - Projects



Found answering messages or running through the village looking far less put-together than planned.
Corinne Geldenhuys - Communications